

Abbeyfield York Society Ltd
Abbeyfield House
Regency Mews
YO241LL
Anthony@abbeyfieldyork.co.uk

05/10/2026

To Compliance Team Housing Ombudsman,

Subject: Approval of Ombudsman Self-Assessment Return

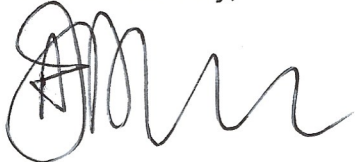
I am writing to confirm that the Trustees of The Board (AYS) have formally reviewed and approved the completed Ombudsman Self-Assessment Return for the reporting period ending 2025-2026.

The return was considered and reviewed by the board on 4 October 2026, where the members noted the responses provided a committee and believe that the self-assessment accurately reflects AYS compliance with the Ombudsman's standards and expectations.

We can confirm that the Board supports the content of the return and is committed to any actions identified as part of the self-assessment process and the board review to ensure continuous improvement in complaint handling and governance.

Should you require any further information or supporting documentation, please do not hesitate to contact us.

Yours sincerely,



Anthony Dixon
Trustee and Secretary of the Board of Trustees

Abbeyfield York Society